Bioer Thermal Cyclers

Service and Extended Warranty Packages

Bioer Thermal Cyclers are renowned for their reliability and come with a 2-year warranty. However, for peace of mind, we offer a range of extended warranty and service packages to suit your particular requirements. Details and prices are given below. Quotations are available on request.

Extended Warranty

Full parts & labour warranty bought at the same time as the thermal cycler. Items need to be returned to base for repair.

NB: Does not include preventative maintenance service or accidental damage.

3 Star Service Level

Fully comprehensive service including an annual preventative maintenance service with block temperature validation using measuring equipment calibrated to ISO 17025 2005.

Includes unlimited parts, labour, travelling and/or shipping. Loaner units available where required.

2 Star Service Level

Fully comprehensive service including an annual preventative maintenance service with block temperature validation using measuring equipment calibrated to ISO 17025 2005.

Includes labour travelling and/or shipping.

Parts are charged at list less 10% and loaner units are not available.

1 Star Service Level

Fully comprehensive service including an annual preventative maintenance service with block temperature validation using measuring equipment calibrated to ISO 17025 2005.

As above, but labour & travel are charged at the standard rate.

GenePro Thermal Cycler

Cat. No.	Description	Price
TC9000	Extended Warranty	£725.00
TC9030	3 Star Service Level	£750.00
TC9020	2 Star Service Level	£425.00
TC9010	1 Star Service Level	£240.00

LifePro Thermal Cycler

Cat. No.	Description	Price
TC9100	Extended Warranty	£425.00
TC9130	3 Star Service Level	£450.00
TC9120	2 Star Service Level	£250.00
TC9110	1 Star Service Level	£205.00

On-Site visit cost Labour/*Travel (9-5 m-f.)	£75.00 per hour
Day Rate:	£500.00
*Travel Expenses:	Charged at cost

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